

SIT10216 Certificate I in Hospitality SIT20316 Certificate II in Hospitality

COURSE DETAILS

Type	BSSS Course
Unit Value	6 Units Cert I - 1 Year, 120 hours 12 Units Cert II – 2 Years, 240 hours
Structured Workplace Learning	Recommended hours apply for placement in the Canteen – also other options are available
ASBA	Opportunity to complete a School Based Apprenticeship
Extension	Excursions interstate/local
Recognition	National Qualification and Year 12 Certificate

ASSESSMENT

Assessment strategies may include:

- Observation
- Practical Tasks
- Questioning
- Written tasks
- Online Activities



FURTHER STUDY

After achieving SIT20316 Certificate II in Hospitality, individuals could progress to a wide range of other qualifications in the hospitality and broader service industries, further study at university/CIT for example:

- Certificate III in Commercial Cookery
- Certificate III in Hospitality
- Certificate III in Tourism
- Diploma of Event Management
- Certificate III Business Management
- Bar Courses RSA, Gaming

HOSPITALITY COURSES have a strong emphasis on practical skills and café/catering experiences are an integral part of the course.

Hospitality Certificate I

- Safe and hygienic work practices
- Commercial kitchen operations
- Use of food preparation equipment
- Presentation of Food
- Teamwork and working with others
- Prepare and serve non-alcoholic drinks

Hospitality Certificate II

- Front of house service skills.
- Coffee/espresso machine
- Hospitality industry
- Processing financial transactions.
- Regular café/catering experiences
- Sustainability



ABOUT

This qualification provides a pathway to work in various hospitality settings, such as restaurants, hotels, motels, catering operations, clubs, pubs, cafes coffee shops, function centres, conventions and event management. Skills and knowledge will prepare the students in providing effective hospitality service to customers.

JOB ROLES

- Bar attendant
- Barista
- Café attendant
- Catering assistant
- Food and beverage attendant
- Front office assistant
- Gaming attendant
- Porter
- Waiter



PERSONAL REQUIREMENTS

- Neat personal appearance
- A high level of personal hygiene
- Good communication skills
- Good memory
- Polite, friendly and patient
- Enjoy working with people
- Able to work as part of a team
- Able to handle money
- Able to cope with the physical demands of the job



CAREER PATHWAYS

Working in jobs such as the ones listed above can lead on to working as an Events Coordinator, an Environmental Health Officer, a Managerial role in a Club, Convention Centre, Resort, or Hotel.

